

What age group are you in?

What is your country of origin?

Before seeking legal advice, did you fully understand everything you needed to do to start your legal process?

What were your main sources of information on how to immigrate to the United States?

What were your main sources of information on how to immigrate to the United States?

To search for information online, what do you use?

What influenced your decision to hire a lawyer for your immigration case?

How did you seek legal advice for your immigration case?

Please select the methods you used from the following list: Was it difficult to find a lawyer? Why?

Did you consult with more than one lawyer before making your final selection?

If so, what influenced your final choice?

How important was the lawyer's reputation in choosing who to handle your case?

Did you hire a lawyer who spoke the same language as you?

Did your lawyer explain all the alternatives you had, and did you participate in preparing the case?

How would you rate the communication with your lawyer during your case?

How did you communicate with your lawyer?

How was the document delivery process?

Did you feel that your lawyer adequately represented your interests? Were you satisfied with the treatment you received?

Did your lawyer explain the costs in detail and keep you informed of any extra costs related to your case?

Would you recommend your lawyer to others facing similar immigration cases? Why?

Do you have any ideas to improve the service?

Was your experience immigrating to the United States as you had imagined it?

Are there any services or support you wish your lawyer or their firm had offered but did not?

What would you have liked to do or know if you could go back in time and make the decision to immigrate to the United States again?

Do you know of any support groups or are you part of any community that helps people who migrate to the United States?

What would you recommend to a friend of yours who wants to immigrate to the United States?