



## Tatiana Murcia

Lawyer

 29 yo



 Massachusetts

 Single

 Colombia




“ I wish I could talk to folks who've been through the asylum process before. Tips on timelines, lawyer recommendations, and preparation guidance would be invaluable. ”

### Functional Motivations




-  She is motivated by her aspiration to have a better future.
-  She desires a meticulous and expert handling of her immigration process.

### Emotional Drivers

#### Frustrations:

-  Lacks trusted contacts for lawyer recommendations
-  Uncertain about which lawyers have good reputations for asylum cases
-  Overwhelmed by the multitude of lawyers options, lacking insight into their expertise and performance. So she is investing excessive time in determining whom to hire.

#### Preferences:

-  Prefers comparing attorney options until she's confident.
-  Turns to the internet for guidance on asylum
-  She would greatly appreciate connecting with someone who has undergone the asylum process and can share their first-hand experience.

Tatiana, a Colombian lawyer, moved to the U.S. eight months ago to escape threats from a violent group.

Despite her legal background, she felt lost and isolated without personal connections. With no one in the same situation to guide her, she turned to the internet for advice on applying for asylum.